

Youhere: Check-in troubleshooting

If your phone is not allowing you to check-in, please be sure of a few phone settings:

Android Users

1. Go to Settings > Location
 - a. Be sure "Location" is ON
 - b. And under Location Services, be sure "WiFi scanning" and "Bluetooth scanning" are both ON
2. Go to Settings > Apps > Youhere > Permissions
 - a. Be sure Location is set to "Allow only while using the app" and Precise Location is toggled ON
 - b. And be sure Nearby Devices is set to "Allow"

iOS (iPhone) Users

1. App Permissions: Go to Settings > Apps > Youhere
2. Set Location to "While Using the App"
3. Ensure Bluetooth and Precise Location are toggled ON
4. System-Wide Settings: Ensure your main Bluetooth is toggled ON in Control Center or Settings